

Technology Committee Meeting Minutes
Wednesday,November 5, 2025
1:15-2:00 pm
Technology Plan 2024-27

Recording Passcode: K2n!e0B\$

Agenda Item	Presenter	Notes
Introduction and Welcome Introduce yourself and tell us what your group would like to see accomplished in this meeting.	Nada, Lindsey, and Anniqua	 Lindsey Irizarry – Instructional Technologist: Shares Canvas tips, answers questions, and learns more about Universal Design. Ludmila Prisecar – Student Services/Admin: Provides support and learns anything new from the meeting. Christopher Smith – Director of Web Services (ITS): Listens, supports, and offers guidance on technology, Al, privacy, and accessibility. Dr. Ami Smith – HSS Faculty Representative: Gathers information to bring back to her division and clarifies upcoming meeting dates. Keith Wan – Placement/Prerequisites/Banner: Steps outside his back-end tech work and hears about broader technology discussions. Rance Bobo – ITS: Joins the tech discussion and supports the group. Jaleh Naasz – BDW Faculty Representative: Listens in, takes notes, and reports back to BDW. Allison Hughes – Instructional Designer: Shares Canvas and Al-support strategies and gathers feedback to refine them. Anthony – IT Tech 2 (ITS): Supports the group with tech-related questions. Ray DeCasas – ITS: Observes and provides technology-related feedback or assistance.
Helping students with Canvas	Lindsey	Purpose Support students—especially Spanish-speaking and multilingual students—with basic Canvas tasks and navigation by giving faculty easy-to-share resources in multiple languages. Key Resources Faculty Teaching & Learning → "Get Support" Consolidated list of Canvas support links. Dedicated section with Canvas Guides in Spanish (step-by-step instructions for navigating courses, posting to discussions, viewing grades, etc.). Chrome Translation Tool

• Chrome's built-in "Translate" feature can convert any Canvas page to Spanish or other languages.

Additional Student Support Links

- ITS student tutorials.
- Library's Spanish video guides.
- All links gathered so faculty can copy/paste into their courses.

Canvas Al & Data Privacy

Faculty Concerns:

- What data Canvas AI collects.
- Whether student work is being used to train Al.

Clarifications from Christopher Smith:

- Instructure states it does not use our data to train Al.
- Data stays within existing district agreements. Third-party tools must follow the same requirements.
- Al features (like Smart Search) have passed the district's SERPR privacy/security review.
- ITS will continue monitoring as AI evolves.

Al Checkers & Academic Integrity

Concern Raised by Dr. Ami Smith:

• Multiple similar papers; wondering about effective Al-detection tools.

Responses:

- **Turnitin** is the main tool currently used but is **not reliable** (false positives and misses). Al detection is likely to remain a **"whack-a-mole"** challenge.
- Recommended use: treat Al-checker results as a conversation starter, not proof.

Al Teaching Strategies & Professional Development

- PD recordings available on:
 - o Designing Al-resistant assignments.
 - Creating Al course policies.
 - Al brainstorming sessions.
- January Flex will include Al-focused sessions.
- A new district AI website is being built to centralize guidance and resources.

Universal Design & Accessible Zoom Practices

Lead: Ludmila Prisecar, with input from Allison and Christopher

- Goal: Establish common Zoom meeting practices to improve accessibility and align with Universal Design principles.
- · Key practice proposed:
 - Turn on captions at the start of every Zoom meeting by default, rather than waiting for someone to request them.
- Ludmila created a draft **online meeting etiquette handout** (with help from ChatGPT) covering:

 Basic Zoom etiquette.Accessibility-minded practices to ensure all participants can benefit fully from meetings.
- Ludmila emailed ITS to ask:
 - o Can automatic captioning be enabled district-wide by default via Zoom settings?

Title II Changes & Digital Accessibility (WCAG & ACMM Cohort)

Presenter: Christopher Smith

- New Title II regulations (effective April 24, 2026) will require:
 - State and local government entities serving >50,000 people (includes our district) to meet formal digital accessibility standards.
 - Compliance with WCAG (Web Content Accessibility Guidelines) as the technical standard for web and digital content.
- · Reality:
 - o It is unlikely any institution will be 100% compliant by April 2026.
 - What's expected: documented, ongoing, district-wide efforts and a continuous improvement plan.

ACMM - Accessibility Capability Maturity Model

- The district received VP Council approval to join the ACMM cohort through the CCC Accessibility Center.
- ACMM provides a **top-down framework** for implementing digital accessibility across:
 - $\circ\quad$ All three campuses and the District Office.
 - o Leadership tiers (Chancellor, VPs, etc.).
- There will be a large on-site assessment with the CCC Accessibility Center to:
 - o Evaluate current accessibility practices.
 - Develop a multi-year plan toward compliance.
 - **Connection to Universal Design**
- Philosophy: Move from accommodation-only toward designing for everyone from the start.
 Zoom meetings, websites, documents, and tools all fall under this umbrella.
- Example future requirement: Captions turned on for all official Zoom meetings, as part of universal design for communication.

Universal Design meeting practices

Zoom Captions & Zoom AI Companion

Zoom Captions

- Current understanding
 - Captions are generally available by default, and participants can select "Show captions". There is a setting to allow participants to save captions, which is currently off by default.
- Possible future steps:
 - o ITS can configure Zoom so that captions are enabled by default at the account/tenant level.
 - Longer-term, captions could be "forced on" and locked, if policy requires that for accessibility compliance.

Zoom AI Companion

- Zoom Al Companion is enabled and available to district users (employees and students) who choose to turn
 it on.
- Behavior:

Al uses the **meeting transcript**, similar to a recording.

- Participants must accept a disclosure when AI Companion is enabled; if they don't agree, they must leave the meeting, because they would otherwise be part of the AI transcript.
- Al responses are limited to what occurred after a participant joined the meeting (e.g., a second student entering office hours cannot query content from before they arrived).
- Etiquette:
 - Treat enabling Al Companion like pressing "Record": announce to participants before turning it on.
 This is part of evolving Al etiquette, parallel to established recording etiquette.

Al Tools, Data Protection & Recommended Practices

Enterprise vs. Public Al Tools

- Preferred tools for sensitive work:
 - Microsoft Copilot accessed through O365 with the shield icon indicating our enterprise agreement and state data protections.
 - Use Temporary Chat within Copilot for sensitive or confidential information so that:
 - The chat is not stored in history.
 - If an account is compromised, past sensitive AI chats are not visible.
- Coming soon:
 - o Google Workspace AI (Gemini) and tools like Notebook LM under a CCC enterprise agreement.
 - $\circ \quad \text{These tools are expected to support \textbf{Al-augmented learning}, not just content production}.$

Using Non-Enterprise AI (e.g., Personal ChatGPT, Public Tools)

• If employees choose to use public tools:

Do not upload student records, PII, or other protected data.

Obfuscate or anonymize data when possible.

o Use generic prompts or sample text rather than real student work or internal documents.

Policies, SOPs, and Training Needs

Al Tools - Policies and Procedures

- Ludmila raised concerns that:
 - o There are many Al tools now, and people can easily upload sensitive documents unintentionally.
 - We need clear district-wide policies and standard operating procedures (SOPs) on:
 - Which tools are approved.
 - What types of data can be used with them.
 - How long data is retained in systems like Formstack or Al tools.
- She emphasized the risk for student records and other protected information being uploaded to Al
 platforms without clear guidance.

Christopher's Response

- There is ongoing district work on:
 - Standard operating procedures for software and data classification/retention.
 Aligning tools like Formstack and ERP systems with appropriate retention rules.
- Suggestion: Invite Nick Recchia(Director of Enterprise Applications) to a future meeting to:
- Share his experience developing SOPs around software and data in previous institutions.
 - o Inform this group's work on AI tools, compliance, and data governance.

Training & Onboarding

- · Challenges:
 - Employees are overwhelmed by the number of tools; email communication reaches only a fraction of the community.
 - o Onboarding currently doesn't fully cover data privacy, Al tools, and accessibility practices.
- Long-term need:
 - Re-envision onboarding to include core tech + AI + data-protection basics (e.g., "look for the shield," "use temporary chat," "don't upload student data to unapproved tools").
- Lindsey suggested:
 - Dedicated sessions tailored to different roles:
 - One for **classified professionals** (administrative and student services use cases).
 - One for faculty (course design, assignments, and compliance).

Key Takeaways & Possible Next Steps

 Universal Design & Zoom Normalize turning on captions at the start of every meeting. Explore district-level Zoom settings to enable captions by default. Accessibility Compliance Title II changes will make WCAG-based digital accessibility a legal requirement by April 2026. The district is joining the ACMM cohort to structure a top-down compliance and improvement plan. Al Practices & Data Protection Use enterprise Al tools (Copilot with shield, soon Gemini) for work involving any potentially sensitive data. Use Temporary Chat to limit storage of sensitive content. Do not upload student records or PII to consumer Al tools. Policy & Training Develop district-wide Al policies and SOPs, especially around:

Next meeting:

December 3, 2025 February 4, 2026 March 4, 2026 April Spring Break May 6, 2026

TOPICS for next meeting:

For more information, please visit the $\underline{\text{Ca\~{n}ada College Technology Committee website}}.$