



Technology Committee Meeting Agenda - Wednesday, April 13, 2022

12:30pm-2:00pm

Agenda Item	Presenter	Notes
<p>Multi-modal room upgrades and support</p> <ul style="list-style-type: none"> ❖ Current plans and upcoming events to address training needs 	<p>Daman/Tri-Chairs</p>	<p>Daman introduced himself, shared a bit about his role and work in the district.</p> <p>Multi-modal work update: flex session will be an exploratory, coming trainings will be pedagogy-focused and more customized for faculty</p> <p>DG: our district is in a good spot related to other districts in terms of our tech and approach</p> <p>GS: has been teaching MM this semester, wants to know about support, what is available. Cited challenge of MM teaching with online stu's, room tech, and general support needs</p> <p>DG: he plans to discuss w/ pres Lopez, these needs are very new, so work is to determine how best to support – for ex adjusting IT staff hours, finding ways to help fac/staff while we catch up to this new tech and teaching modalities</p> <p>GS: Canvas support – used to have access to their support, but now it's localized and he has trouble reaching a person, delays in response. He misses 24/7 support, can we get full support back?</p> <p>AH: Canvas contract is not ours, it's a CCCCCO</p>

For more information, please visit the [Cañada College Technology Committee website](#).

		<p>contract and they changed it to remove phone support, replace with chat support that is 24/7. Stu's and fac can both access that. We also have ITS ticket support for more basic access questions (AE Learn is not 24/7).</p> <p>DG: he'll reach out to Chris S to check on plans for Canvas support changes, check on Ease Learning support.</p> <p>Shared updates on room upgrades, equip delays are a factor to keep track of</p> <p>DG, DR shared dist-wide collaboration summary</p>
<p>Website Updates</p> <ul style="list-style-type: none"> ❖ Review plans and actions to date to revise websites 	Tri-Chairs	AH shared that we currently have a number of sites and we need to consolidate. Two pages now created and working to add content.
<p>2021-2024 Technology Committee Tech Plan</p> <ul style="list-style-type: none"> ❖ Updates 	Tri-Chairs	Reviewed the updates that we plan to share at PBC on 5/4
<p>Wrap up and Items for Future Agenda</p> <p>ITS' District guidance on printing. that ou</p>	All	<p>Audit of existing printers, how we can be more efficient, use ID badges to print. Former sustainability lead is not here anymore so there was a pause, but we will still move forward with plan.</p> <p>DG: shared info on need for more efficiency, maybe use PaperCut to increase efficiency. Some areas already using them and finding it helpful.</p>