

## Improve – Program Review Best Practices

This guide outlines some best practices that will help you to complete your program review work in Improve.

If you have questions about how to access and use Improve, please contact Allison Hughes:

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If you have questions about program review, please contact Karen Engel: **Karen Engel, Dean of Planning, Research, Innovation and Effectiveness** Email: <u>engelk@smccd.edu</u> Phone: (650) 306-3145 Office: 5-108

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## **Program Review Best Practices**

1. Click Save at the top right regularly. Any time you've made a change to your program review narrative, click Save at the top right corner so you don't lose your work. It's better to hit Save too many times, than not enough.



2. Log out of Improve when you're done working on your program review. If you leave Improve open in your browser and return to it to continue working, your changes may not save if your session has ended. It's better to just log out when you're finished and log back in when you're ready to continue working.



3. Draft your program review in the <u>Word Doc or Google Doc templates</u>. If you'd like to have a copy of your responses outside of Improve, you might consider drafting your responses in the Word doc template and then copying them into Improve. This can be another great strategy to avoid losing your work. If there are multiple people working on your program review, it might be a good idea to draft your program review in our Google Doc template, so that everyone's changes can be saved without overwriting or losing other's work.

## **Program Review**

Overview	Forms			
Territor.	Working Templates			
	All program on-sew information will be entered into improve. However, some outhors prefer to collaborate using a Word or Google document and			
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Administrative Programs	Document	Description		
Instructional Programs	Administrative Services Word Template	Use as a collaboration tool only; final narratives must be entered directly into the Improve Program Review Narratives page.		
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Imprové (TracDat) Guides	war neidhana	copy, to begin estang the temptate, use as a consolitation tool edg, this namatives mult be entered directly into the Improve Program Review Narratives page.		
Data Packets	Instructional Program Review Word Tempiate	Use as a collaboration tool only; final narratives must be entered directly into the Improve Program Review Narratives page.		
SPOL (Archive)	Instructional Program Review Word Template (Library &			

4. If you're not finished answering all of your questions, but you'd like to save your work and return to it later, you'll need to enter something in the empty text boxes since they're required. So enter a character into each empty text box and then

you'll be able to click Save at the top right. When you return, just clear that character to continue entering your narratives.

2019-2020 •
Allison Hughes
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5. If you need to see more information about what to enter for each question, click in each of the text boxes where your responses go. A purple pop-up will appear with more clarification for each section.

<ul> <li>Program: Review Narrative Cycle</li> </ul>	JU15-JU04 +	
Instructional Program Review (IPR)		
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6. Be sure to set the status of your program review narratives at the bottom of the page, in the Program Review Narrative Status drop down menu, by choosing either 'Complete' or 'In Progress'. Keep this field up-to-date to give your supervisor an accurate status for your program review.

Looking Ahead	
* 11. Program Planning	
Program Review Narrative Status	• 0

7. Make sure you don't enter anything in the Feedback box at the bottom, but be sure to check back to this box to see if your Supervisor left any comments or feedback on your program review narratives.

Program Review Narrative Status		• 📀	
Dean Feedback	0		
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8. It's best to attach images, charts, and tables separately to your narrative rather than including them in the response area for each question. To do this click the green wrench icon to the right of the Related Documents & Links heading. For information on attaching documents and links, visit the <u>Program Reviews Guides</u> website.

Dean Feedback Dean Program Review Narrative Feedback:	
Related Documents & Links	0