GUIDED PATHWAYS STEERING COMMITTEE MEETING AGENDA/ Minutes Tuesday, May 5, 2020 ZOOM Meeting: 2:30 – _4:30 p.m.

Notetaker; Carol Rhodes

Attending: Manuel Perez, Maureen Wiley, David Eck, Max Hartman, Chris Rico, David Reed, diva Ward, Maria Huning, Nimsi Garcia, Mary Ho, Alexander Clayton, Mayra Arellano, Hyla Lacefield, Paul Naas, Rebekah Sidman-Taveau, Milena Angelova, Karen Engel, Gonzalo Arrizon, Margarita Baez, Nadya Sigona, James Carranza, Rafael Rivera, Michael Hoffman

1. **Program mapper implementation.** Proposal as separate doc. Presented by Maureen. Consulted with counselors. Counselors only for June 1-30, then published to entire college on July 1. Allows time to fix glitches, especially harder-to-notice items.

Feedback collected during this June beta-testing. Fixes done before release to entire campus. Longer-term fixes will need attention by faculty and curriculum comm.

Faculty Lead on GP and aligned Counselor for each IA will be responsible for updating maps. Prioritization of feedback? Check with faculty, counselors...

Considerations: reassigned time faculty only through this May. Feedback from June testing will be addressed by Alex and Max? Maps will not be perfect, even by July. Constant work in progress. Some corrections may have to wait for Aug and faculty input.

The beta-testing will include collating a list of maps that are checked by counselors and found to be correct.

Vote: unanimously in favor of proposal

- 2. **Counseling Division and Guided Pathways.** Fresh from counselor meeting with Skyline's IA counselor. Good info gained. Counselor Retreat scheduled May 19 to discuss these items and more.
- a. PEPs Nadya. <u>First time with group counseling within GP interest areas, held as part of PEP</u>. One designated counselor for each IA, who welcomes prospective students, students leave with one possible class to register for in the next term. Also had additional Science/Health counselor since STEM and Health Science have such different course requirements. Goal is to have student leave PEP with a full term of classes to register for. This is a BIG step forward for getting students onboard without having to make a separate campus appt with a counselor. Removes a big barrier for new students; aligns with goal of welcoming students, connecting them with resources. Still working on optimum ratio of counselor to students and other aspects of IA and online counseling. May need to adjust for F2F counseling.
- b. Counseling and Interest Areas right now, available counselors, those who are interested are doing these PEPs. Counselor's Retreat on the May 19th will hopefully result in more commitment by individual counselors.

3. CRM Mapping and updates

CRM Success Navigators & Welcome Center.

Plan to align welcome center staff along IA lines. 3 Office assts: 2 temp, one FT.

CRM goes live June 15. Communications tool. Will send out specific, timely messages to students. Flow chart shown by Max. shows steps for each student and who they will interact with along the process of matriculation.

Decision pending on how to distribute student contact load among programs and IA Success Navigators with respect to matriculation. Leaning towards Promise team first, then IAs and other programs. Goal is to avoid any students falling between the cracks. Use existing programs first, then go to IA, since IA Success teams are not yet set up.

Where do Colts.con and Jams fit? Not yet known.

Manuel proposes that staff over the summer work on flow chart and connections, such that all students get into success teams.

Noted that students need an early heads-up for Colts.CON and JAMS. SC voted 12+ to have these 4 IA Success Navigators plus special programs (Promise, EOPS, TRIO, etc) as part of Welcome team to help students during matriculation.

4. **Guided Pathways 19/20 and 20/21** - recap for tomorrow's PBC. Slides shown by Manuel. Next - plans on incorporating Career exploration into every major. Mine Major program (?)

Steering Committee - once over the summer; reconvene in August at FLEX. Time, day TBD. Interest Area Groups -

Faculty Leads - applications to go out shortly.

Phase Implementation Groups PhIGs - would not continue next fall as regular meetings. Other events may be held to get input.